

CONFLICT FLOWCHART

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INITIAL EXPERIENCE OF CONFLICT

Focus on Building Awareness

Dispositional Factors

Cognitive Factors
Belief systems and values
Learned habits and heuristics

Emotional Factors

Emotional development
Emotional and social intelligence

Somatic/Embodied Factors

Intergenerational predispositions
Physiological & neurological factors

Situational & Contextual Factors

Logistical and physical influences
Social & cultural context
Social location & relational factors

DIMENSIONS OF INSIGHT

Focus on Wholistic Insights

Perspectives for Insight

Idiosyncratic theories

The body

The nonconscious mind

The strategic mind

Language and symbols

The co-creation of meaning

Systems and structures

CONFLICT OUTCOMES

Focus on Potential Outcomes

Intervention Implications

(Escalation)

Reduction

Management

Settlement

Resolution

Transformation

Reconciliation

Response Processes



Conflict Emerges

Conflict "Episode"

Conflict Recedes



Antecedents

Movement Through Time →

Consequences